

As part of our ongoing commitment to providing a seamless, secure and high-quality experience for both swimmers and families, **all enrolments must have an active Direct Debit Agreement in place.**

For your convenience, we offer fortnightly Direct Debit. this is processed every second Wednesday morning.

| DIRECT DEBIT PROCESSING DATE                                 | FOR LESSONS UP TO | DIRECT DEBIT PROCESSING DATE | FOR LESSONS UP TO      |
|--|-------------------|------------------------------|------------------------|
| <b>Re-Enrolment deposit</b><br>Wednesday 25 March            | Sunday 3 May      | Wednesday 5 August           | Sunday 23 August       |
| <b>Catch Up (NEW Term 2 Clients)</b><br>Wednesday 15 April # |                   | Wednesday 19 August          | Sunday 6 September     |
| Wednesday 29 April   | Sunday 17 May     | Wednesday 2 September        | Sunday 20 September    |
| Wednesday 13 May   | Sunday 31 May     | Wednesday 16 September *     | Sunday 4 October       |
| Wednesday 27 May *   | Sunday 14 June    | Wednesday 30 September       | Sunday 18 October      |
| Wednesday 10 June  | Sunday 28 June    | Wednesday 14 October         | Sunday 1 November      |
| Wednesday 24 June  | Sunday 12 July    | Wednesday 28 October *       | Sunday 15 November     |
| Wednesday 8 July   | Sunday 26 July    | Wednesday 11 November        | Sunday 29 November     |
| Wednesday 22 July  | Sunday 9 August   | Wednesday 25 November        | Sunday 13 December     |
|  |                   | Wednesday 9 December *       | Sunday 24 January 2027 |

\* Debits within this period may include closure dates. Closure dates are not billed. Debits are automatically reduced for non-billed dates, e.g. public holidays, centre closure periods. This means you may have a reduced debit amount or no debit, depending on the standing of your account.

# Catch Up & New on Direct Debits

### IMPORTANT NOTES on processing dates

- Direct Debits are processed on the morning of the nominated processing date.
- If the processing date falls on a Public Holiday, processing will commence on the next banking day.
- Payments from bank accounts may take 3 to 4 banking days (weekdays) to process. Please ensure funds are available from the processing date for this duration to avoid any declined payment fees.
- Once processing has started, the direct debit cannot be recalled, stopped or cancelled.